



# WNS VU|am



# OUTSMART THE FUTURE

## “CONSTRUCTING” SMARTER: MODULAR DIGITIZATION UNLOCKS 30% EFFICIENCY GAIN

This is our story of co-creating a modular, Microsoft-powered digital transformation for a mid-sized construction company. The digitization of 50+ business processes streamlined operations, enabled faster decision-making, and laid the foundation for resource-efficient, insight-driven growth.



## **The Industry Landscape: Re-imagining Construction in the Digital Era**

Construction companies are under growing pressure to deliver projects faster while managing rising costs, compliance risks, and supply chain complexity. Continued reliance on paper-based systems and manual processes hampers progress by limiting agility and visibility. To scale effectively, firms must embrace tailored digital solutions that improve operational control, project visibility, and audit readiness.

## **The Client Challenge: Siloed, Manual Workflows Hampering Agility and Growth**

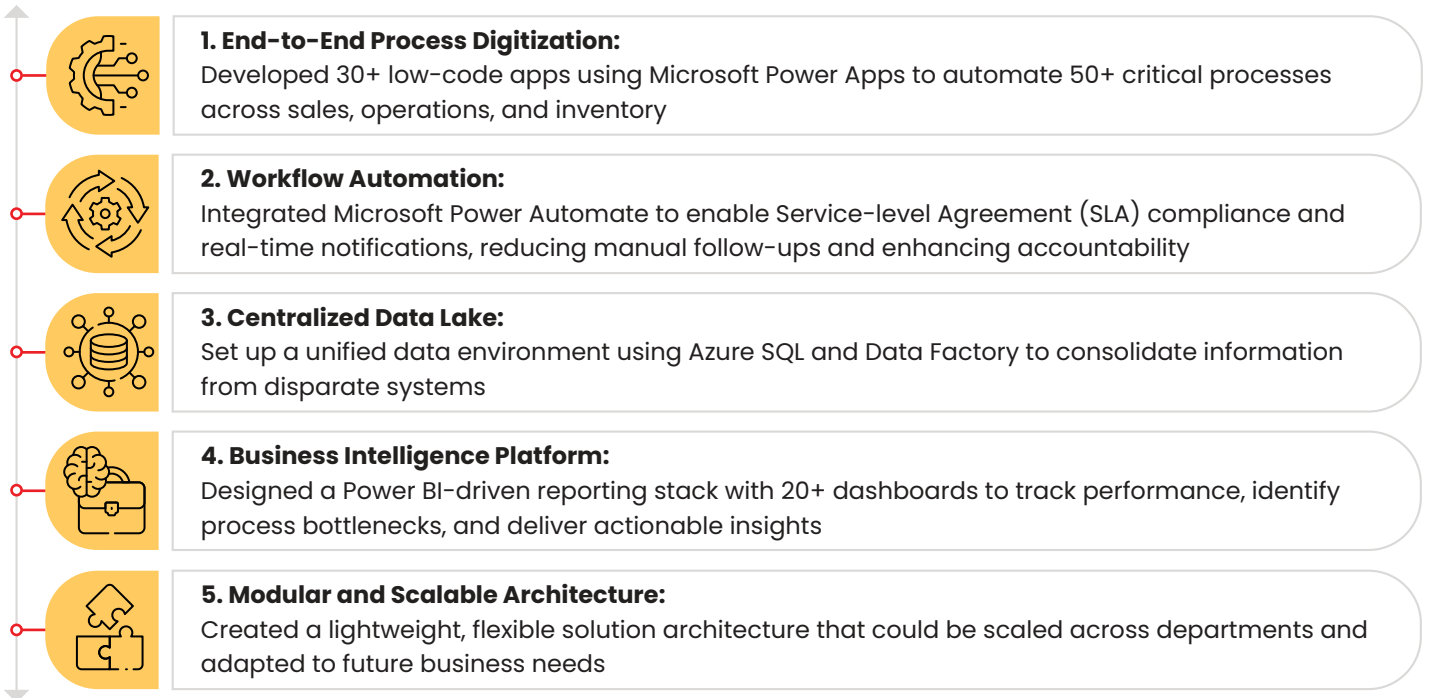
A mid-sized construction company with operations across multiple regions was constrained by outdated, manual workflows. Data was fragmented across 20+ systems, with no single source of truth. Delayed approvals, mismanaged inventory, and audit difficulties were impacting service levels and operational agility.

The client sought a future-ready digital foundation – one that could be rolled out rapidly without significant infrastructure investments.

# The Solution: A Scalable, Cloud-first Foundation for Continuous Transformation

WNS partnered with the firm to co-create a flexible, future-ready digital transformation framework, built on the Microsoft Power Platform and Azure ecosystem. The focus: To streamline operations, automate workflows, and drive real-time intelligence, without overhauling the entire infrastructure.

## Key components included:



# The Outcome: From Slow, Fragmented Workflows to Proactive, Scalable Operations

The transformation delivered quantifiable improvements in efficiency, compliance, and business insight. WNS enabled not just a system upgrade, but a more agile way of working – laying the foundation for growth, stronger governance, and long-term competitive advantage.

## Key benefits included:



## About WNS-Vuram

WNS-Vuram is the global hyperautomation wing of WNS, with a specialization in low-code enterprise automation. Since its inception, the company has maintained 100% customer success and customer references. Powered by passionate people, WNS-Vuram is committed to driving digital transformation for organizations worldwide through an 'Empathy-First Technology-Next' approach. WNS-Vuram has received several prominent recognitions from Inc. 5000, HFS Research, ISG, Entrepreneur India, Fast Company, Business Brilliance Awards-Employer of the Year and Great Place to Work, among others.

WNS-Vuram's hyperautomation stack – encompassing intelligent business process management (iBPM) / low-code application platform (LCAP), robotic process automation, intelligent document processing, process discovery and analytics – drives maximum value and high-impact transformation in enterprises. With a strong presence across seven countries, WNS-Vuram offers end-to-end consulting, design, development, post-go-live support and maintenance across all technologies via offshore, nearshore and onshore delivery models. For more information, visit <https://www.vuram.com>.



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